



A Neighbourhood Watch member is an important part of a Neighbourhood. **You** are the eyes and ears for your street, passing information either to your street co-ordinator or direct to the police.

You are the people who will notice things that are out of the ordinary in your road. The attached sheet gives examples of the kind of information we need, the telephone numbers to call and what to say when you do call.

SUSPICIOUS PERSONS

If you see someone acting suspiciously around a house/building/vehicle please try to ascertain the following information:

- | | |
|---------------------------|-------------------------|
| 1) Male/female - how many | 6) Approximate weight/s |
| 2) Approximate age/s | 7) Type of footwear |
| 3) Hair colouring/s | 8) Clothing labels |
| 4) Approximate height/s | 9) Distinctive markings |
| 5) What they are wearing | 10) Ethnicity |

*** Please remember that tackling criminals yourself is not a good idea. Please do not approach criminals or become involved but maintain observation from a safe distance and note as many details as possible until the police arrive.**

SUSPICIOUS VEHICLE

If you see a suspicious vehicle please try to ascertain the following information:

- | | |
|------------------------|-----------------------|
| 1) Registration number | 4) Colour of vehicle |
| 2) Make of vehicle | 5) Old/new |
| 3) Model of vehicle | 6) Any other markings |

OTHER INFORMATION

If you overhear a conversation, or if you see something which doesn't fall into the categories above but relates to crime or disorder, this could be concerning local community tensions between groups of people or individuals then please try to ascertain the following information:

- | | |
|--------------------------|---------------------------|
| 1) What was said/done | 4) Where it was said/done |
| 2) When it was said/done | 5) Why it was said/done |
| 3) Who said it/did it | |

CALLING THE POLICE

Calling the police for the first time can be quite daunting. Here are a few tips to help you to pass on the information smoothly.

CALLING 0845 045 45 45 - This number will be answered by the force switchboard as 'Hampshire and Isle of Wight Police'. You will then be asked the nature of/reason for your call before being transferred to an advisor who will take details and advise you of what action will be taken. This number can also be used to leave a message for your beat manager.

- * Who - Tell the operator you are a Neighbourhood Watch member and your name/details
- * Why - Tell the operator the reason for calling
- * Where - Tell the operator where you are calling from
- * What - Tell the operator what happened
- * When - Tell the operator when it happened
- * Wish - Tell the operator if you would like your beat manager to call you when they are next on duty

CALLING 999 - Dial this number in emergencies only - where a crime is in progress or life is in danger.

- * What- Tell the operator which service you require: Police, Ambulance or Fire Brigade
- * Who - Give the operator your details
- * Where - Tell the operator where you are
- * What - Tell the operator what has happened
- * When - Tell the operator when it happened

CALLING 101 (until February 2008) - This is a non-emergency number used to report vandalism and graffiti, noisy neighbours and loud parties, anti-social behaviour, abandoned vehicles, fly-tipping and broken street lighting.

- * Who - Tell the operator who you are
- * Why - Tell the operator why you are calling

ADDITIONAL INFORMATION

When calling the police on any of the police numbers, one question you will be asked is why you think that the individuals or vehicles are suspicious. You may have difficulty explaining this. Please try to prepare for this question before making the call.

You may also be asked your age/date of birth this is done simply for reference so that if you ring back again etc, we can link you to your previous calls.

It is not compulsory to give this information, but it is a great help to us when identifying who we can give information to.